



Havering

L O N D O N B O R O U G H

HEALTH & WELLBEING BOARD AGENDA

1.30 pm	Wednesday, 15 April 2015	Committee Room 2 - Town Hall
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Members: 12, Quorum:

BOARD MEMBERS:

Elected Members: Cllr Steven Kelly, Chairman
 Cllr Wendy Brice-Thompson
 Cllr Meg Davis

Officers of the Council: Andrew Blake-Herbert, Resources

Havering Clinical Dr Atul Aggarwal, NHS Clinical Commissioning Group
Commissioning Group: Dr Gurdev Saini, Board Member Havering CCG
 Conor Burke, Accountable Officer, Havering CCG
 Alan Steward, Chief Operating Officer, Havering CCG

Healthwatch: Anne-Marie Dean, Havering Healthwatch
 John Atherton

For information about the meeting please contact:

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What is the Health and Wellbeing Board?

Havering's Health and Wellbeing Board (HWB) is a Committee of the Council on which both the Council and local NHS and other bodies are represented. The Board works towards ensuring people in Havering have services of the highest quality which promote their health and wellbeing and to narrow inequalities and improve outcomes for local residents. It will achieve this by coordinating the local NHS, social care, children's services and public health to develop greater integrated working to make the best use of resources collectively available.

What does the Health and Wellbeing Board do?

As of April 2013, Havering's HWB is responsible for the following key functions:

- Championing the local vision for health improvement, prevention / early intervention, integration and system reform
- Tackling health inequalities
- Using the Joint Strategic Needs Assessment (JSNA) and other evidence to determine priorities
- Developing a Joint Health and Wellbeing Strategy (JHWS)
- Ensuring patients, service users and the public are engaged in improving health and wellbeing
- Monitoring the impact of its work on the local community by considering annual reports and performance information

Protocol for members of the public wishing to report on meetings of the London Borough of Havering

Members of the public are entitled to report on meetings of Council, Committees and Cabinet, except in circumstances where the public have been excluded as permitted by law.

Reporting means:-

- filming, photographing or making an audio recording of the proceedings of the meeting;
- using any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later; or

- reporting or providing commentary on proceedings at a meeting, orally or in writing, so that the report or commentary is available as the meeting takes place or later if the person is not present.

Anyone present at a meeting as it takes place is not permitted to carry out an oral commentary or report. This is to prevent the business of the meeting being disrupted.

Anyone attending a meeting is asked to advise Democratic Services staff on 01708 433076 that they wish to report on the meeting and how they wish to do so. This is to enable employees to guide anyone choosing to report on proceedings to an appropriate place from which to be able to report effectively.

Members of the public are asked to remain seated throughout the meeting as standing up and walking around could distract from the business in hand.

A G E N D A I T E M S

1. CHAIRMAN'S ANNOUNCEMENTS

The Chairman will announce details of the arrangements in case of fire or other events that might require the meeting room or building's evacuation.

2. APOLOGIES FOR ABSENCE

(If any) – receive

3. DISCLOSURE OF PECUNIARY INTERESTS

Members are invited to disclose any pecuniary interest in any of the items on the agenda at this point of the meeting.

Members may still disclose any pecuniary interest in any item at any time prior to the consideration of the matter.

4. MINUTES (Pages 1 - 8)

To approve as a correct record the minutes of the Committee held on 11 March 2015 and to authorise the Chairman to sign them.

5. **MATTERS ARISING**

6. **REVIEW OF ACTION LOG** (Pages 9 - 10)

Attached

7. **INTEGRATED MASH PILOT - PROGRESS UPDATE**

Update by Pippa Brent-Isherwood

8. **COMPLEX CARE (HEALTH 1,000)**

Update by Alan Steward, Havering CCG

9. **ORCHARD VILLAGE**

Update by Alan Steward, Havering CCG

10. **ANY OTHER BUSINESS**

11. **DATE OF NEXT MEETING**

13 May 2015, 13:30 - Committee Room 2

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**MINUTES OF A MEETING OF THE
HEALTH & WELLBEING BOARD
Committee Room 2 - Town Hall
11 March 2015 (1.30 - 3.45 pm)**

Present:

Councillor Steven Kelly (Chairman)
Councillor Wendy Brice-Thompson, Cabinet Member – Adult Services and Health
Councillor Meg Davis – Cabinet Member – Children & Learning
Atul Aggarwal, Chairman, Havering CCG
Anne-Marie Dean, Chair, Healthwatch Havering
Joy Hollister, Group Director – Children, Adults and Housing, London Borough of Havering
Sue Milner, Interim Director of Public Health, London Borough of Havering
Dr Gurdev Saini, Clinical Director, Havering CCG
Alan Steward, Chief Operating Officer, Havering CCG
John Atherton, Head of Assurance North Central and East London, NHS England

Also present:

Pippa Brent-Isherwood, Head of Service and Business Performance, Adult Social Care
Vicky Parish, Committee Officer

99 CHAIRMAN'S ANNOUNCEMENTS

The Chairman advised of arrangements in case of fire or other event that would require the evacuation of the meeting room.

100 APOLOGIES FOR ABSENCE

Apologies for absence were received from Conor Burke, Cheryl Coppel and Andrew Blake-Herbert.

101 DISCLOSURE OF PECUNIARY INTERESTS

No pecuniary interests were disclosed.

102 MINUTES

The minutes of the meeting held on 11th February 2015 were agreed as a correct record and signed by the Chairman.

103 MATTERS ARISING

Minute 90: BHRUT had reached 95% in hospital admissions being seen in a timely manner. 92% was an average for the trust overall. The trust had seen a significant improvement, which was excellent news. There was a 1 – 2% differential between Queen's and King George Hospitals on a daily basis, with both hospitals achieving the top spot.

Attendance had gone up overall, as per expectations of this time of year, however the increase was not as high as it potentially could be, if work had not been done to divert patients to Primary Care options before A&E.

Alan Steward agreed to bring statistics of the GP surgeries, A&E attendance etc, and a snapshot of the picture, at the beginning of the summer. A briefing on the travel, and formal delay transfers was also requested.

New practices would take time to show through fully in the statistics.

Councillor Kelly thanked and congratulated to all front line staff who had implemented the change.

Item 93- Some minor issues remained with the Domestic Violence strategy, but this was a big success story

Item 94- Some lingering questions had not yet been answered regarding the Primary Care Strategic Commissioning Framework. The tone of the delivered presentation had seemed to be aspirational, lacking direction, outcomes and plans. John Atherton advised he would confirm if the report was aspirational or if it was a project in progress. A short update to the May meeting was requested.

Item 95- The Health & Wellbeing strategy had been received on the preceding Monday. The up to date actions and strategy were to be brought to the May meeting.

The Action Log was to be properly reviewed at the next meeting. Joy Hollister advised that there was no security at the former St. Bernard's Day Centre site, and confirmed that she had not as yet discussed the Domestic Violence Strategy with the chairman.

104 DRUGS AND ALCOHOL STRATEGY SCOPING ACTIVITY

Considerable work was required over the coming two years in treatment and support for the health needs of people with drug and alcohol problems. Work had previously been paused but was now recommencing.

Sue Milner was revisiting the proposal to deal with the issues. The proposed strategic document fitted in with the architecture of other boroughs.

The two strategies were intended to be interrelated sister documents - one regarding alcohol, one regarding drugs. They were not to be considered as one

document as they had different target groups and different methods of dealing with the issues.

Alcohol Strategy

The main areas to be covered in the alcohol strategy were:

- The patterns of alcohol use, and consequences for health, wellbeing, social and economic cost
- Positive impacts of alcohol such as the social, cultural and economic benefits, including for the night-time economy of the borough
- Capacity for identification, advice and support
- Intervention and prevention pathways, including support from mainstream services
- Licensing and enforcement
- Community safety
- Passive drinking (damage caused to others from an individual's alcohol consumption)

Drugs Strategy

The scoping exercise had planned a similar but not identical strategy, including identifying the gateway drugs. The main areas to be covered in the drugs strategy were:

- Patterns of drug use in Havering and consequences for health, wellbeing and social and economic cost
- Drug awareness and education
- Early identification and intervention
- Better coordinated intervention pathways
- Harm minimisation initiatives
- Enforcement activities with consideration for illegal drugs; policing would also be incorporated within this
- Collateral damage caused by drugs misuse on families and the community

Next steps

Two task/finish groups were to be established to drive forward the strategies, with a governance structure set up to reinforce the messages.

The bespoke group was required to feedback to both the Community Safety Team and the Health and Wellbeing Board.

Drugs and Alcohol prevention and treatment was an expensive area to work within.

It was suggested to incorporate the Youth Justice Board and Youth Offending Service in the strategy, in order to make best use of resources.

The misuse of prescription drugs was required to be included within the strategy, but necessitated a different approach. Preventative action and savings of the

better management of prescription drugs were key areas to be included, in addition to the national advice on prescribing drugs. As this was to be included, over the counter drugs and legal highs were also advised to be incorporated.

Progress was to be reported back to the Board in June 2015.

105 **INTEGRATED MASH PILOT- INITIAL EVALUATION**

The initial draft of the integrated MASH pilot had been received. Further work was to be done on the information. Evaluators had encountered problems getting stakeholders to feedback from the MASH including the virtual partners.

Due to these issues, the time scales had been extended. The steering group had not completed their review of the information. There was a collective support of the concept. The general view was that the facilitation, data gathering, identifying and acting on issues were all smoother and quicker.

There was a more person centred ethos, where teams were working well. There was a weaker relationship with the virtual partners than with the co-located partners. Before the MASH, mental health colleagues often failed to attend meetings, but it was established and they routinely attended meetings. There was a better understanding of each other and the community, and reports were that it was a “better than the past six years”.

MARAC had improved the information on gang activity and affiliations.

The organisations were improving their ‘common language’; for example a ‘safeguarding concern’ for the Police was a much lower level than for the social care team, but this was improving.

The staffing within virtual partners could be a problem when people were replaced but this was not communicated, or when the positions were not filled.

There were continuing problems with the IT issues, as the systems did not talk to one another. Staff had to extract information from the datasets and physically share them. A small number of companies had been in contact with the purpose of developing an integrated system for the borough, which could potentially be rolled out nationwide.

The advice line was instrumental in reducing inappropriate referrals.

The number of initial contacts that had transferred to the Safeguarding Adults team had risen 16%, primarily through the increase in contacts from carers, residential workers and domiciliary workers.

Since safeguarding advertising had been introduced, the number of safeguarded children had increased by 8%.

There was a lower proportion of NFAs (No Further Action) at 5%. There was a much higher proportion of children's queries going to the correct place, with 40% of referrals going to early help. 94% of all enquiries went on to a full assessment.

Repeat contacts were decreasing within Children's Services, but were increasing within adults. Predominantly this was via the police, as multiple instances were being referred through the MASH (due to a directive being followed where all instances are to be referred) causing duplicates of the same family. Police officers were doing their best to filter out cases that should not be referred to the MASH.

A full report would be provided once ready.

A list of who had been asked to participate would be circulated to the Board.

Access to A&E data was in progress to be picked up.

Measures to avoid items that shouldn't be referred to the MASH were discussed and the Board felt that this area had to be reconsidered.

Extra money had been received from MOPAC for Domestic Violence work. This was useful as it meant three additional Independent Domestic Violence Advocates (IDVAs) were able to be appointed.

106 PRIMARY CARE COMMISSIONING - ORCHARD VILLAGE

The Board considered an update report on the proposals of the Orchard Village development, including the progress and business case. Jill Webb from NHS England was requested to attend the 29th April chairman's briefing, to provide a more detailed update on the plans. .

It was emphasised that there was no intention to close Orchard Village. The existing service was to be maintained in its current location. There had been a short period of closure in which patients were diverted to another service offered by the same provider in Harold Wood. Work to identify a more local alternative in emergency situations, ideally in South Rainham, was to be completed.

A suggestion was made that the CCG were paying for a fully-equipped South Hornchurch building but were not using it. Alan Steward agreed to look into the claims and ascertain if this was true, and if so, to ensure the Capital Estates and Finance team maximised the use of the building. Alan agreed to update the Board in a few months.

Rainham was the greatest area of deprivation in the borough, and no main surgeries were within a mile of the Orchard Village site. The chairman requested a 'plan B' for the south of the borough, in the event that the Orchard Village plans were refused or delayed.

John Atherton agreed to take the queries back, as he personally couldn't advise of an alternative plan. Jill would be able to answer the queries more directly when she attended.

A new facility would take 12 to 18 months before it was open, so an interim measure was required. Alan Steward would advise on any progress on what the interim measure would be.

The present building was not fit for purpose. There was massive growth in the area, and any planning needed to make sure the site would have scope for additional patients on top of the existing demand, in order to future proof the plans. Discussions would take place outside of the Health and Wellbeing Board to devote the required time to this subject.

107 ANY OTHER BUSINESS

Federation Hub (Astra Close)

Councillor Kelly enquired of the existence of a seven day a week GP surgery in Astra Close. Healthwatch Havering advised that at the recent over fifties forum, 83 out of 91 residents were in favour of the hub. Posters were going out to advertise the existence of the hub, and to ensure doctors were fully aware of how it worked.

The intention was for residents to consider the hub a natural extension of their GP practice. Appointments at the hub could be booked both by GP surgeries and by NHS 111. A&E and the Urgent Care Clinic had access to patients' information, if they had given prior permission.

The Prime Minister's Challenge Fund had given funding for two years, of which one year was remaining. The CCG were committed to the project and would see it continue.

A high number of GPs were heading to retirement. The hubs would share some of the burden of patient numbers as GPs retired. This item was to be further discussed by the Board in May.

Review of function of Health and Wellbeing Board

The chairman requested a review of the function of the Health and Wellbeing board, to take stock and review where the board was, and where it should be. A balance between operational and strategic review was sought.

Sue Milner and Councillor Kelly were to discuss the details, and an invitation was to be shared for the following chairman's briefing/meeting when the item was to be discussed.

Pharmacy

Concerns over the relationship the hospital and community pharmacies were still unresolved.

If patients required dosette boxes, the Pharmacy would not use drugs where they could not be sure of the origin. Often hospital drugs were thrown away and reissued by the pharmacy with a GP prescription. In order to stop wastage and improve the service, consideration was being given to how to tackle the issues.

Alan Steward agreed to scope what was required for the planning of hospital discharges where the hospital pharmacy was involved.

108 DATE OF NEXT MEETING

The next meeting would be held on Wednesday 15th April 2015.

Chairman

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Health Wellbeing Board Action Log

Date Raised	Owner	Brief Description	Action to be taken	Worked on date	Chased date	Chased date	Completion Date	Comments
01/04/2015	Sue Milner	Scoping Paper	Need to reframe and review Board priorities as delivery and performance needs to be measured. More focus on prevention required. HWB Strategy needs to be overarching. ½ day workshop to be arranged to flesh out.					
01/04/2015	Sue Milner	Primary Prevention	To be centrally focused – SM will produce presentation					
01/04/2015	Sue Milner	JSNA	How can we make this into a more user friendly / "live" - possibly Dashboard?					
01/04/2015		Affordable Housing and Mental Health	Agenda items to be added to Forward Plan.					
01/04/2015		Bi-monthly Board and Development Sessions	Board mtgs to take place bi-monthly, with a Development Session on alternative months. First Development Session mtg scheduled for May - agenda items will be Mental Health and Re-visiting priorities. Chairman's Briefing mtgs will continue to be held 2wks before each mtg.					

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